



Mission...

Build a better future for youth and families by helping them navigate the challenges of childhood, adolescence and young adulthood.

Values...

We are dedicated to:

- *Providing quality services to all of our clients, regardless of their age, gender, race, color, religion, creed, political beliefs, national origin, ancestry, sexual orientation, marital status, mental or physical disabilities, or ability to pay.*
- *Showing sensitivity and caring;*
- *Being accountable and responsive; and*
- *Pursuing professional excellence and offering a fulfilling work experience and professional development for our staff.*

LOOKING GLASS JOB DESCRIPTION

POSITION: Street Outreach Worker	POSTED: January 2012
PROGRAM: New Roads	SALARY: \$9.50 per hour
REPORTS TO: Clinical Supervisor	FTE: .5 – 1.0
SUPERVISES: N/A	EXEMPT: No

OVERVIEW OF RESPONSIBILITIES:

The Street Outreach Worker is responsible for greeting youth upon entering New Roads drop-in center; providing education, prevention services and referral information regarding issues of sexual abuse, domestic violence, prostitution, and other issues relevant to homeless and runaway youth. The Street Outreach Worker assists with classroom presentations, outreach to community groups and participates in regular street outreach shifts.

QUALIFICATIONS:

1. **Education:** BA in pertinent field preferred.
2. **Certification:** Food Handler’s license within 30 days of appointment.
3. **Experience:** Demonstrated six months working with homeless, runaway street youth and/or at-risk youth.
4. **Availability:** Monday through Friday 8:30 am to 5 pm, occasional evenings and Saturdays.
5. **Driver’s License:** Valid in Oregon, acceptable record, and insurability under agency’s auto insurance.
6. Knowledge of sexual abuse and domestic violence.
7. Experience working with groups.
8. Demonstrated experience with crisis intervention or peer counseling.
9. Ability to work effectively as a member of an integrated team.
10. Ability to relate effectively with youth, volunteers, and community members.
11. Ability to establish a respectful relationship with persons served to help them gain skills and confidence
12. Good communication skills.
13. Ability to maintain confidentiality.
14. Familiarity with community resources and services.
15. Ability to work with diverse cultural backgrounds.

16. Ability to handle stressful situations and maintain a positive mental attitude.
17. Professional appearance appropriate to the position.
18. Commitment to Looking Glass Mission and Values.

SPECIFIC DUTIES:

1. Provides advocacy services to street youth in the drop-in center and on the street. These youth may be experiencing challenges around sexual assault, domestic violence, mental illness, and drug use.
2. Debriefs with other staff.
3. Co-leads weekly support groups.
4. Works with related agencies to provide resources for street youth.
5. Provides referrals to New Roads case management and educational services, other Looking Glass programs, Safe& Sound Services, and community agencies.
6. Conducts classroom presentations in area middle and high schools.
7. Provides coverage of New Roads drop-in center including food preparation, greeting youth entering the drop-in center, answering phones and assisting youth in scheduling appointments with staff.
8. Provide some coverage in the early mornings and/or evenings and weekends at a group living facility with up to 4 residents.
9. Acts as an outreach worker:
 - a. Provides referrals to other community resources.
 - b. Reviews progress with program supervisor and street outreach team.
 - c. Completes required documentation of outreach activities and progress.
 - d. Provides outreach to diverse populations.
10. Acts as a positive role model.
11. Completes other duties as assigned.

PROUD OF OUR DIVERSITY