



Looking Glass
Youth & Family Services

Looking Glass

Station 7

Fact Sheet

Program: At Looking Glass' Station 7 we are available 24-hours-a-day to provide crisis intervention services for youth who are runaways, homeless, or otherwise in crisis and their families.

Clients: Youth ages 11-17 and their families.

These services are offered independently and in combination:

- ❖ **24-Hour Crisis Intervention and Advocacy** - Telephone crisis intervention is available to youth and families 24-hours-a-day. Our crisis hotline is **(541) 689-3111**. Appointments with advocates are available to help youth and their families develop strategies to resolve conflicts.
- ❖ **Project Safe Place** - Transportation to services are available at community sites where youth can ask for help when they feel threatened or afraid, or have run away from home.
- ❖ **Assessment, Service Planning & Coordination** - Youth and families work with a service coordinator who helps them assess their situation, problem solve, and choose a course of action.
- ❖ **24-Hour Family Reconciliation** - Youth and families can talk to a service coordinator for help in resolving the crisis and reuniting the family. Appointments may be scheduled the same day as the request. Mediation, family therapy, parent advocacy, and support groups are available on site.
- ❖ **Emergency Shelter Care** - Young people, in need of emergency shelter, benefit from a stable environment while we help them return home, if possible. If home is not an option, youth are helped to find an alternate living arrangement. Youth in shelter must contact their family within three days.
- ❖ **Extended Services** - Youth receive support and service coordination. Family meetings are encouraged to help the youth transition from our facility back to their home. Youth who do not return home receive on-going counseling and support until they are stable in permanent housing.

Staff: Our staff is a culturally diverse team of professionals trained to work with the special needs of runaway and homeless youth. Interpreters and bilingual/Spanish services are available.

Fees: Donations are accepted for shelter services. Individual/family therapy fees are based on a sliding-fee scale.

Information/Referrals: For more information and to make referrals, call **689-3111** or **1-888-689-3111**.

Station 7 is funded in part by the Lane County Human Services Commission. This program is also funded in part by the USDA, which is an equal opportunity provider and employer.



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