



# Looking Glass New Roads Fact Sheet

**PROGRAM:** New Roads assists homeless youth, ages 16-21, who are interested in creating long-term solutions that improve the quality of their lives. We help young people on their road to independence. The program's location is ideally situated to provide services for youth exiting street life.

**SERVICES:** New Roads staff and volunteers offer services to youth of diverse ethnic, cultural, spiritual and sexually oriented backgrounds. The services include:

- ❖ **Basic Needs:** New Roads' Drop-In Center offers homeless youth food, clothing, showers, access to mail, phones and the internet, information/resources/referrals, job search materials, and positive social interaction with supportive engaging staff.
- ❖ **Street Outreach:** Six days a week, teams of two-to-four staff provide youth, ages 11 to 21, on the streets of Eugene and Springfield with information and referrals and advocacy and support.
- ❖ **Case Management:** All youth who access the Drop-In Center complete a universal intake and identify their needs and goals. Case management services include a transitional living plan and assistance in finding stable housing. Youth work on essential skills needed to acquire and maintain housing such as budgeting, employment, interpersonal relationships and problem solving.
- ❖ **Education:** The New Roads School is an alternative educational program for middle and high
- ❖ **Mental Health Counseling:** New Roads offers an alternative to traditional outpatient mental available to support youth with "in the moment" behavioral interventions.

**SAFE & SOUND YOUTH PROJECT:** The Drop-In Center houses additional wrap-around services to youth through a unique collaboration of social service agencies, downtown businesses and law enforcement. The project offers:

- ❖ **Medical Services:** Free medical services for youth, ages 11-21, provided by a Licensed Family Nurse Health Practitioner from the Riverstone Community Health Center.
- ❖ **Substance Abuse Counseling:** Looking Glass' Adolescent Recovery Program provides Harm Reduction Focused Treatment to assist youth in making changes to their alcohol/drug use. Referrals are also made for long-term treatment.
- ❖ **Dual Diagnosis Counseling:** Therapy is provided concurrently to respond to the complexity of the youth's needs by staff from Directions Counseling Services.

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**Staff:** Experienced professionals with expertise in homeless youth issues and needs.

**Referrals:** Referrals come from the youth themselves, social service agencies, schools, families, and religious organizations. For more information, call **686-4310**, Monday through Friday, 8:30 a.m. – 5 p.m.

**Location:** 941 West 7<sup>th</sup> Avenue, 97402 (between Blair and Van Buren)



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